(Updated as of 28th August 2026)

1. TERMS AND CONDITIONS

a. The following terms and conditions ("The Club Rules") govern the rights and obligations of Trilogic Fitness Pte Ltd and its members. The Management may, at its sole discretion, amend, vary, delete or add to these terms and conditions without prior notice, although significant changes will be notified to you.
b. By enrolling as a member of Trilogic Fitness Pte Ltd, members agree to abide by the following or any current/latest terms and conditions set by The Management. These terms constitute a binding agreement between The Management and the members.

2. THE CLUB

a. The Club is operated by Trilogic Fitness Pte Ltd ("the Company"), whose principal objective is to provide health and leisure facilities for Club Members and their Guests. The Gym Club is where a member joins and pays the fees. The Company has an appointed Management Team ("the Management"), responsible for operating the Club in accordance with these Rules.
b. Any damages in the clubhouse caused by members' negligence, misuse or intentional actions will be the responsibility of the member. In the event you cause damage to clubhouse property, you are to bear/cover the cost of repair, replacement or restoration.

3. MEMBERSHIP

a. The Management reserves the right to accept or reject any application for Membership to the Club for any reason whatsoever. Members are subject to the Club Rules in force.

b. The Management reserves the right to introduce and vary the prices and categories of Memberships at any time.

c. Membership is personal to the Member and is non-assignable, non-transferable and non-refundable. The Company may assign the benefit of these agreements to any person, firm, or company at any time without notice to Members.

d. Upon acceptance, the Member will be issued a Membership card and will be entitled to all rights and privileges associated with the class of Membership accepted. Lost or misplaced cards will be replaced at a processing charge of $10, and $25 for Long-Term Membership Cards.

e. Any Member entering the Club without a valid Membership card will only be admitted at the absolute discretion of the Management.

f. Membership Fees

i. All prices stated are inclusive of prevailing Goods and Services Tax (GST), unless otherwise stated.

ii. You agree to pay the dues and fees stated on the front of this contract. Members under 16 require a parent or guardian to guarantee payment. These fees and any prepaid monthly payments are non-refundable. Monthly dues must be paid regardless of facility usage.

iii. A monthly Membership fee ("dues") is payable when the package is finished (payable over the counter).

iv. Memberships are available to individuals aged 16 and above. Members under 16 years of age require parent/guardian above the age of 21 to supervise at all times.

v. The Management reserves the right to introduce and vary prices and categories of Membership at any time at its sole discretion, although significant changes will be notified.

g. Corporate/IRAS Membership Eligibility and Termination

i. Eligibility
Corporate and IRAS membership rates are exclusively available to individuals who are currently employed by the listed corporate organizations or IRAS. For IRAS, this includes both full-time and temporary staff. Membership benefits under these rates are only applicable while the individual maintains active employment with the respective organization.

a. IRAS Family Membership: Family members of IRAS staff are eligible for the IRAS Family membership only while the staff member is actively employed. Should the staff member cease employment, their family members are no longer eligible for the membership benefits.

ii. Termination Upon Employment Cessation:

a. IRAS Members: If a member ceases employment with IRAS, their membership will be forfeited immediately, and no refunds will be issued. This applies to both individual and family memberships.
b. Corporate Members: If a member ceases employment with a participating corporate organization, their membership will be terminated, and the member will be entitled to a pro-rated refund for any remaining days of their current membership term

iii. Continued Access: Members whose corporate or IRAS memberships are terminated may continue using the gym by purchasing a public gym membership, subject to the applicable public rates.

iv. Non-Transferable: Memberships under corporate or IRAS rates are non-transferable and cannot be used by any individual other than the employee entitled to the benefits.

h. Termination Restrictions and Refunds

Termination of membership is not allowed unless there are unforeseen and exceptional circumstances. Requests will only be considered where the reason is similar in nature to circumstances such as:

- Medical conditions or serious injuries;
- Pregnancy;
- End of employment for non-Singaporeans/PRs; or
- End of Student Pass.

The above reasons are examples only and do not create an automatic right to terminate or receive a refund. Management may consider other unforeseen circumstances on a case-by-case basis where the circumstances are reasonably similar to those stated above.

Personal preference, inconvenience, change of plans, travel, change of work schedule, financial reasons, or any other routine, foreseeable, or avoidable circumstances will not be accepted as grounds for early termination.

Reservist duties, National Service obligations, ICT, mobilisation, or other routine or scheduled National Service-related duties for Singaporeans/PRs will not be accepted as grounds for early termination or refund.

All requests must be supported by valid documents where applicable and are subject to Management's approval. Submission of a request does not guarantee approval.

If early termination is approved, the refund for the remaining membership period will be calculated on a pro-rata basis, subject to any applicable early termination fees, charges, or outstanding amounts.

Management's decision on any early termination request shall be final and binding, subject to applicable law.

i. Membership Pause / Freeze

Membership pauses or freezes are not permitted unless approved by Management. Any request must be submitted to Management for approval and will be considered on a case-by-case basis.

Requests will only be considered for unforeseen and exceptional circumstances, such as:

- Medical conditions or serious injuries;
- Pregnancy;
- End of employment for non-Singapore Citizens/PRs; or
- End of Student Pass.

These are examples only and do not guarantee approval. Management may consider other unforeseen circumstances if they are reasonably similar in nature and severity.

Valid supporting documents may be required. Reservist duties, National Service obligations, ICT, mobilisation, or other routine or scheduled National Service-related duties for Singapore Citizens/PRs will not be accepted as grounds for a pause or freeze.

All requests are subject to Management's approval, and Management's decision shall be final and binding.

j. Membership Transfer

Membership transfers are not permitted unless approved by Management. Any transfer request must be submitted to Management for approval and will be considered on a case-by-case basis.

Requests will only be considered for unforeseen and exceptional circumstances, such as:

- Medical conditions or serious injuries;
- Pregnancy;
- End of employment for non-Singapore Citizens/PRs; or
- End of Student Pass.

These are examples only and do not guarantee approval. Management may consider other unforeseen circumstances if they are reasonably similar in nature and severity.

Valid supporting documents may be required. Reservist duties, National Service obligations, ICT, mobilisation, or other routine or scheduled National Service-related duties for Singapore Citizens/PRs will not be accepted as grounds for membership transfer.

All requests are subject to Management's approval, and Management's decision shall be final and binding.

Once approved, all membership transfers are final. The transferee will assume full responsibility for the membership and shall be bound by all existing terms, conditions, and policies of the Club.

4. EXPULSION

a. The Company and/or the Management may terminate the Membership of any Member:

1. Without notice and with immediate effect if the Member’s conduct, whether or not such conduct is the subject of complaint by another Member or Members, is

such that in the reasonable opinion of the Management, it may be injurious to the character or interests of the Club.

2. Without notice and with immediate effect if the Member shall have committed any breach of these Terms and Conditions or of the Rules and Regulations of the Club as are from time to time in force.

3. Upon notice in writing or verbally, if the Company is of the opinion that the Member is not a suitable individual for continued Membership of the Club due to their conduct in the gym, and provides reasons or statements supporting this determination. All decisions of the Management under this clause are final and binding, effective immediately.

4. Without notice and with immediate effect if a Member is found to have violated the privacy of any other Member within the shower and changing rooms, or is caught in lewd or compromising actions.

b. A Member whose Membership is terminated by the Management shall forfeit all the privileges of Membership with immediate effect without claim for any refund or any form of fees paid in advance. On termination of his/her membership, the Member shall return forthwith his/her Membership Card and any other evidence or property of Membership provided to that Member by the Club and shall settle any outstanding debts.

5. PHYSICAL CONDITION OF A MEMBER

a. Our staff, agents, and subcontractors are not medically qualified. If you have any doubts about your fitness or capability to exercise, Members and their guests are advised to seek medical consultation prior to commencing any type of physical exercise. For safety reasons, you are responsible for treating the Club's facilities with care and correct technique. Please seek assistance from staff should you have any questions about the equipment.

b. The Member acknowledges that he/she has voluntarily chosen to participate in fitness activities and utilize the facilities and services provided by the Management.

c. The Member warrants and represents that he/she is in good physical condition and that he/she knows of no medical or other reason why he or she is unable to engage in active and passive exercises, and such activities would not be detrimental to his/her health, safety, comfort, or physical condition.

d. The Member shall not use any Club facilities whilst suffering from any infections or contagious illness, disease, or other ailment such as open cuts, abrasions, open sores, or minor infection, where there is a risk that such use may be detrimental to the health, safety, comfort, or physical condition of other Members.

6. LIMITATION OF LIABILITY

a. By using the facilities, equipment, and services provided by the Gym, Members acknowledge and voluntarily assume all risks, including but not limited to those associated with physical activity, exercise, or equipment use. Members understand that participation in physical activities carries inherent risks, and they agree to exercise caution and adhere to all safety guidelines provided by the Management.

b. In consideration for the Management accepting membership applications, by becoming and remaining a Member of the Club, the Member agrees that:

i. Neither Trilogic Fitness, its associated companies, employees, or agents shall be responsible for any claims, demands, injuries, damages, or actions for negligence arising on account of death or due to injury, loss, damage, or theft to a Member's person or property arising out of, or in connection with, the use by a Member of any of the services, facilities, or premises of Trilogic Fitness Pte Ltd.

c. Any guest of a Member or temporary visitor to Trilogic Fitness agrees to abide by the Club rules and assume the same limitation of liability as a Member.

d. Members are responsible for using gym equipment in a safe and proper manner. Members are expected to seek assistance if they are unsure of how to use a particular piece of equipment. The Management is not liable for injuries or damages resulting from improper or negligent use of equipment, which the Members have agreed upon.

e. The Management reserves the right to modify, suspend, or discontinue services, classes, or facilities, in whole or in part, at its discretion, without prior notice. The Management is not liable for any inconvenience, losses, or disruptions resulting from such changes.

f. The Management is not responsible for the loss, theft, or damage of personal belongings, including but not limited to clothing, electronics, and valuables, while on the Clubhouse premises. Members are advised to secure their belongings in provided storage areas or lockers.

7. GUESTS

a. Trilogic Fitness is a gym exclusive for Members only. If the Member wishes to bring guests, there is a guest fee according to the type of guest fee one is eligible for.

b. Guests will be subjected to the same Club rules and limitations. It is the responsibility of the Member introducing a guest to ensure that their Guest complies with the Club rules.

c. The Management reserves the right to exclude any Guest from the Club without giving any reason for so doing.

d. For safety reasons, children under 14 years of age are not permitted in the gym unless accompanied by an adult who provides full supervision throughout their visit.

8. GYMNASIUM

a. Dress code: All Members and Guests are required to wear proper gym attire when exercising. A top and closed footwear must be worn at all times. Any Member not in the proper attire will not be allowed to use the gym.

b. Members are to be considerate of other Members, wipe down equipment, and not dominate specific equipment when the gym is busy.

c. Instructors/trainers are authorised to stop anyone from exercising if he/she is judged unsafe. Users/Members must abide by the instructions of the fitness trainer.

d. Smoking is not permitted in the Clubhouse.

e. Members/Users are entitled to two towels, which are to be returned to the assigned area after use.

f) A day-use locker is provided to each Member/User at each visit. The locker must be vacated before leaving the Club. Day-use lockers left overnight will be cleared out.

g) Management cannot guarantee the prevention of theft or damage to your belongings with the use of the locker and accepts no responsibility for loss or damage to Members' lockers.

9. VIDEOGRAPHY

To maintain a safe and respectful environment for all members, the following guidelines apply to any photography or videography within the gym:

i. Record only yourself or your own workout activities.

- Filming other members or staff—intentionally or accidentally—is strictly prohibited.

ii. Respect personal space and privacy.

- Ensure your recording does not invade the space, comfort, or privacy of other members in the gym.

iii. Use designated or low-traffic areas when possible.

- Avoid filming in crowded zones or obstructing pathways, equipment, or other members' workouts.

iv. Keep equipment clear of common areas.

- Any tripods, cameras, or other equipment must not pose hazards or inconvenience to others.

v. Obtain management approval for any filming beyond personal use.

- This includes content intended for social media, marketing, collaborations, or other public sharing.

vi. Non-Compliance

- Failure to follow these guidelines, especially repeated offences, may result in restricted photography/videography privileges and, if necessary, termination of membership.

a. Management reserves the right to request deletion of any unauthorized recordings or take further action if necessary.

b. Unauthorized live streaming, including online personal training sessions, is strictly prohibited. Additionally, offering or engaging in unauthorized personal training in any form is not allowed. Management reserves the right to take action, including requesting the deletion of unauthorized content or enforcing further disciplinary measures if necessary.

10. OTHERS

a. Lost property will be held for a period of 1 week, after which the Club Management reserves the right to dispose of the items in any way it sees fit. No claims shall be entertained after this period.

b. The Management may from time to time wish to show potential Members around the Club and allow them to use the Club facilities on a trial basis and reserves the right to do so.

c. The Club's normal hours of operation are indicated on the entrance and notice board. The Management reserves the right to adjust the hours for cleaning, decorating, repairs, maintenance, or special private functions and holidays. The Management shall endeavor to give reasonable notice of any lengthening or shortening of such hours. Notification shall be via social media or notices around the Clubhouse.

d. By agreeing to the Terms, Members consent to the Management using any individual or group photographs of Members and/or Guests for press or promotional purposes publicly.

e. Any promotion available is only open to individuals who meet the specified eligibility.

f. Complimentary 1-Day Gym Pass is eligible only for first-timers and/or those given a physical card by the Management. Any existing or former Members are not eligible for the promotion mentioned unless approved by Management.

g. The failure of the Management or the Company to enforce any of their respective rights at any time for any period shall not be construed as a waiver of such rights.

h. These rules shall be governed and construed in accordance with the laws of Singapore and are subject to the jurisdiction of Singapore.

PERSONAL DATA PROTECTION ACT 2012

a. To process, administer, and/or manage your Membership with us as a Member of Trilogic Fitness, the Management will necessarily need to collect, use, disclose, and/or process your personal data. Such personal data includes information provided by you or that we obtain about you, whether now or in the future.

b. Your failure to supply certain personal data (or if we are not permitted by you to process your personal data) may result in our inability to process, administer, and/or manage your Membership. Depending on the extent of non-provision, we may not be able to continue the Membership or enter into a contract with you.

c. We may collect, use, disclose, and/or process your personal data for one or more of the following purposes:

1. Granting you access into Trilogic Fitness facilities according to the terms of your Membership.
2. Providing you with service or Club/facility updates.
3. Processing the payment of Membership fees and/or relevant charges that may be incurred.
4. Operating Trilogic Fitness's Members' database.
5. Tracking your fitness levels with systems/equipment available or provided by us or service providers.
6. Where your image is captured at Trilogic Fitness clubhouse/facilities, to be used for public purposes.
7. Contacting you via phone/voice call/messages/email to manage Membership, including status updates, service/facility updates, or outstanding payments.
8. Contacting you regarding changes in operating hours due to closures, public holidays, maintenance, or repairs.
9. To prevent fraud or investigate any unlawful activity, omission, or misconduct.
10. Complying with applicable laws, governmental or regulatory requirements, including disclosure obligations.
11. Complying with requests or directions from governmental authorities or public agencies, ministries, statutory boards, or similar authorities.
12. Conducting research, analysis, and development activities to improve services, facilities, or products for your benefit.
13. Storing, hosting, and backing up personal data within Singapore.

d. By agreeing to receive marketing content from us, you consent to receiving emails about products, services, promotions, and events.

e. You have the right to opt-out of marketing emails, after which we will cease sending marketing communications.

LONG TERM MEMBERSHIP CHECKLIST

a. Members signing up for Long-term Memberships are required to make full upfront payment of the membership fee at the current published rate. Partial or instalment payments are not permitted.

b. These Terms and Conditions apply specifically to membership terms of 3 months, 6 months, and 1 year.

c. Membership is non-transferable and non-refundable unless otherwise allowed under the Early Termination Clause or the Membership Transfer Clause stated above.

d. If a Membership card is lost/misplaced, the Management will issue a replacement card at a fee of $25 per card.

e. Membership fees are to be paid upfront before every sign-up/renewal.

f. Membership extensions or suspensions are not permitted. Exceptions will only be considered for the reasons listed in point f) below, which will be reviewed by Management on a case-by-case basis.

g. Eligible reasons for review include medical conditions, reservist duties, pregnancy, or end of employment (for Non-Singaporean/PR) supported by valid documents, medical certificates, or official memos. Any other requests for extension or suspension will not be entertained. Members wishing to terminate their membership should refer to the Early Termination clause.

h. Any approved early termination refunds for remaining dues will be calculated on a pro-rata basis, considering the unused portion of the Membership.

i. By signing below, I fully understand the contents and acknowledge that the staff on duty has gone through every key point regarding the Terms and Conditions of the Long-Term Gym Membership.